

STEP
01

From www.gatewayloan.com/my-account, and click **“Manage My Account”**
It will open: <https://cert.financingaccountconnect.com/01/gwa/LoanServiceLanding>

Managing Your Account Has Never Been Easier

Your Gateway experience does not stop at closing. Our servicing platform integrates everything needed to manage your home loan including robust on-line services and award-winning customer care.

[MANAGE MY ACCOUNT](#) [MAKE A PAYMENT](#)

STEP
02

Click **“New User Registration”**.

You'll need the following to complete the registration:

- ✓ Account Number
- ✓ Your SSN
- ✓ Your email access

NEW USER REGISTRATION

STEP
03

Complete the requested information and check the **“I’m Not A Robot”**.
Then click **“Continue”**.

New User Registration


1 Personal Info 2 Create Password 3 Verify Email

First Name* SKSK Middle Name Initial _____

Last Name* SKSKS

Email Address* test@test.com

Confirm Email* test@test.com



I'm not a robot  reCAPTCHA
Privacy - Terms

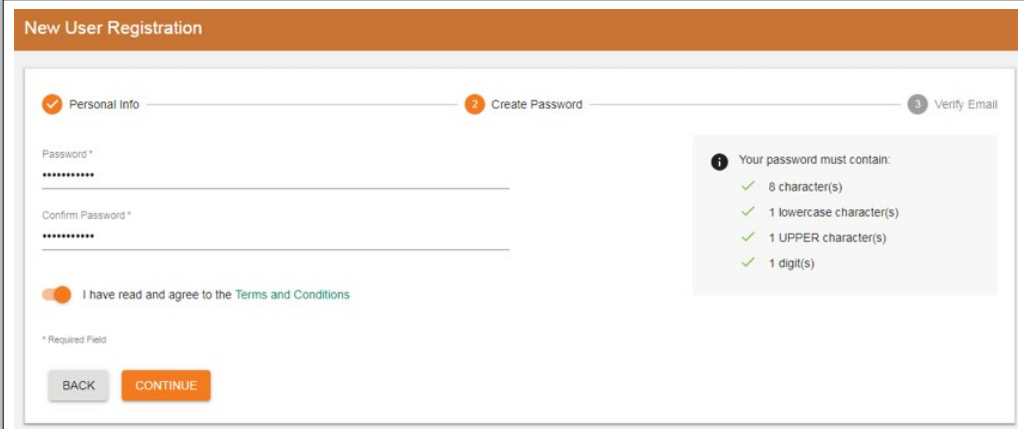
* Required Field

CONTINUE

1 Soon you'll need to authenticate the email, so please ensure accuracy!

STEP
04

Create a password, click  to confirm you've read the terms & conditions (It will change to orange ) Then click **“Continue”**.



New User Registration

1 Personal Info 2 Create Password 3 Verify Email

Password*

Confirm Password*

I have read and agree to the [Terms and Conditions](#)

* Required Field

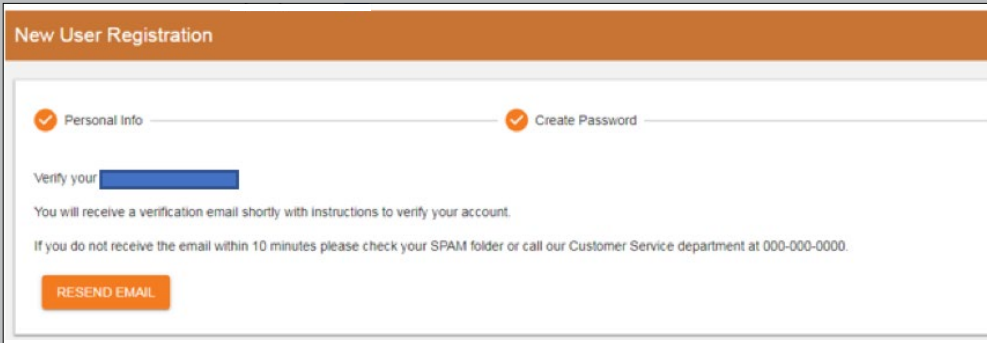
BACK CONTINUE

1 Your password must contain:

- ✓ 8 character(s)
- ✓ 1 lowercase character(s)
- ✓ 1 UPPER character(s)
- ✓ 1 digit(s)

STEP
05

A confirmation will display that an verification email was sent.



New User Registration

1 Personal Info 2 Create Password

Verify your [redacted]

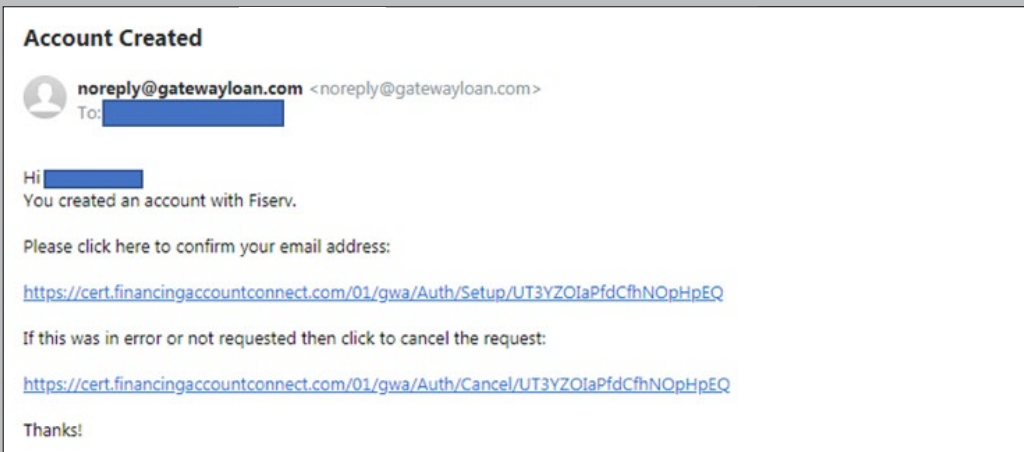
You will receive a verification email shortly with instructions to verify your account.

If you do not receive the email within 10 minutes please check your SPAM folder or call our Customer Service department at 000-000-0000.


RESEND EMAIL

STEP
06

Log into your email. Confirm it was received from *noreply@gatewayloan.com*. Click the link to verify your email address.



Account Created

 **noreply@gatewayloan.com** <noreply@gatewayloan.com>
To: [redacted]

Hi [redacted]
You created an account with Fiserv.

Please click here to confirm your email address:
<https://cert.financingaccountconnect.com/01/gwa/Auth/Setup/UT3YZOJaPfdCfhNOpHpEQ>

If this was in error or not requested then click to cancel the request:
<https://cert.financingaccountconnect.com/01/gwa/Auth/Cancel/UT3YZOJaPfdCfhNOpHpEQ>

Thanks!



STEP
07

Enter your password and create four security questions. Then click “Submit.”

Security Questions

Confirm Password *

1. Set Security Question What was your childhood nickname? Enter Answer *****	2. Set Security Question What school did you attend for sixth grade? Enter Answer *****
3. Set Security Question What is your favorite dessert? Enter Answer *****	4. Set Security Question What is your favorite movie? Enter Answer *****

* Required Field

SUBMIT

STEP
08

Enter your loan information, then click “Submit.”

Account Enrollment

Enter the information below as it appears on your loan documents

First Name *
sksk

Middle Initial

Last Name *
sksk

Account Number *

Mailing Address Zip Code *
12345

Social Security Number *
--****

* Required Field

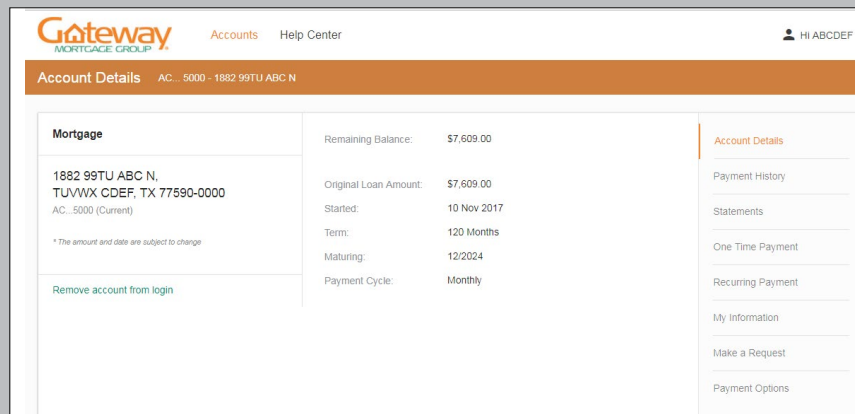
SUBMIT CANCEL



STEP
01

****Paperless billing instructions****

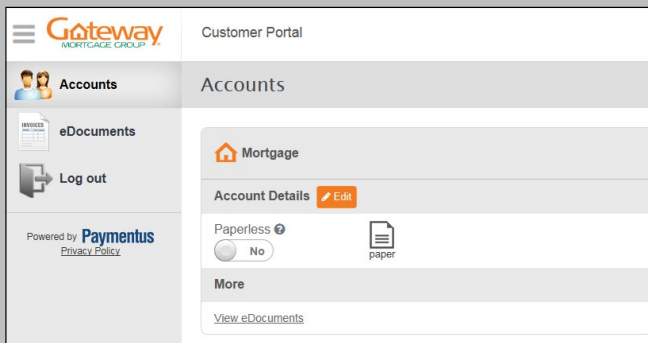
Once logged into your account, on the right-hand side, click **“Statements.”**



STEP
02

Paperless:

If you would like to sign up for our paperless billing option, you can do so on the home page that you are taken to. *Note - If you have multiple accounts, you will have to select the option on each account. A disclaimer will be given after turning the paperless option on.



STEP
03

eDocuments:

Click **'eDocuments'** on the left menu to access billing statements, escrow analysis statements and End of Year (1098) statements. Clicking on **'View'** will allow you to view, print and download the document.

Customer Portal

eDocuments

Billing Statements 5 Documents ▲

Account	Document Date	Action
	Feb 16, 2017	View
	Jan 17, 2017	View
	Dec 16, 2016	View
	Nov 16, 2016	View
	Oct 18, 2016	View

End of Year Statements 1 Document ▲

Account	Document Date	Action
	Jan 12, 2017	View

STEP
04

To return to gatewayloan.com, close the tab.

Gateway Mortgage | Customer Portal

Paymentus Corporation [US] | https://secure2.paymentus.com/cp/my-accounts.action?CSRF_T

Accounts

Mortgage

Account Details

Date Due	Amount Due	Pay Bill
Dec 1, 2024	\$0.00	

Paperless No Paper

More

[View All Payments](#)

[View eDocuments](#)



STEP 01

Once logged into your account, on the right-hand side, click **“Recurring Payment.”**

The screenshot shows the 'Account Details' page for a mortgage account. The account number is AC...5000 - 1882 99TU ABC N. The mortgage details include: Remaining Balance: \$7,609.00; Original Loan Amount: \$7,609.00; Started: 10 Nov 2017; Term: 120 Months; Maturing: 12/2024; Payment Cycle: Monthly. A sidebar on the right contains navigation links: Account Details, Payment History, Statements, One Time Payment, Recurring Payment (highlighted), My Information, Make a Request, and Payment Options.

STEP 02

On the **“Recurring Payment”** page, select **“Monthly”** for the frequency, the day of the month, and the start date. Enter your bank info.

- You also have the option to add an additional amount to your principal balance or your escrow account.
- Read the terms and conditions, then click **“Submit.”**

The screenshot shows the 'Recurring Payment' page. It features a form with the following fields: '\$0.00 is your total Monthly recurring payment'; '\$ Additional Principal' (input field); 'Set My Payment Frequency' (dropdown menu); 'Enter Bank Details for Payment' section with 'Account Type *', 'Account Number *', 'Routing Number *', 'Name On Account *', 'City *', and 'State *' (dropdown menu). A 'SUBMIT' button is at the bottom. A sidebar on the right contains navigation links: Account Details, Payment History, Statements, One Time Payment, Recurring Payment (highlighted), My Information, Make a Request, and Payment Options.

STEP 03

Check your email for the confirmation email.

